

SALZBURGER GRAIN MILLS

# MAX SPECIAL

Owner's Manual and User's  
Guide



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**Treat natural things naturally...**

**Dear customer,**

We are very pleased that you have bought our grain mill MAX and trust that you will thoroughly enjoy making a wide variety of healthy whole meal foods. Your grain mill is a top-quality household appliance that has been manufactured according to our year long experience.

Please read these operating instructions carefully before you operate your mill for the first time. Consider our recommendations on safety, quality of grains and the care of your mill and you will enjoy many years of milling without the slightest problem.

Agrisan Naturprodukte GmbH

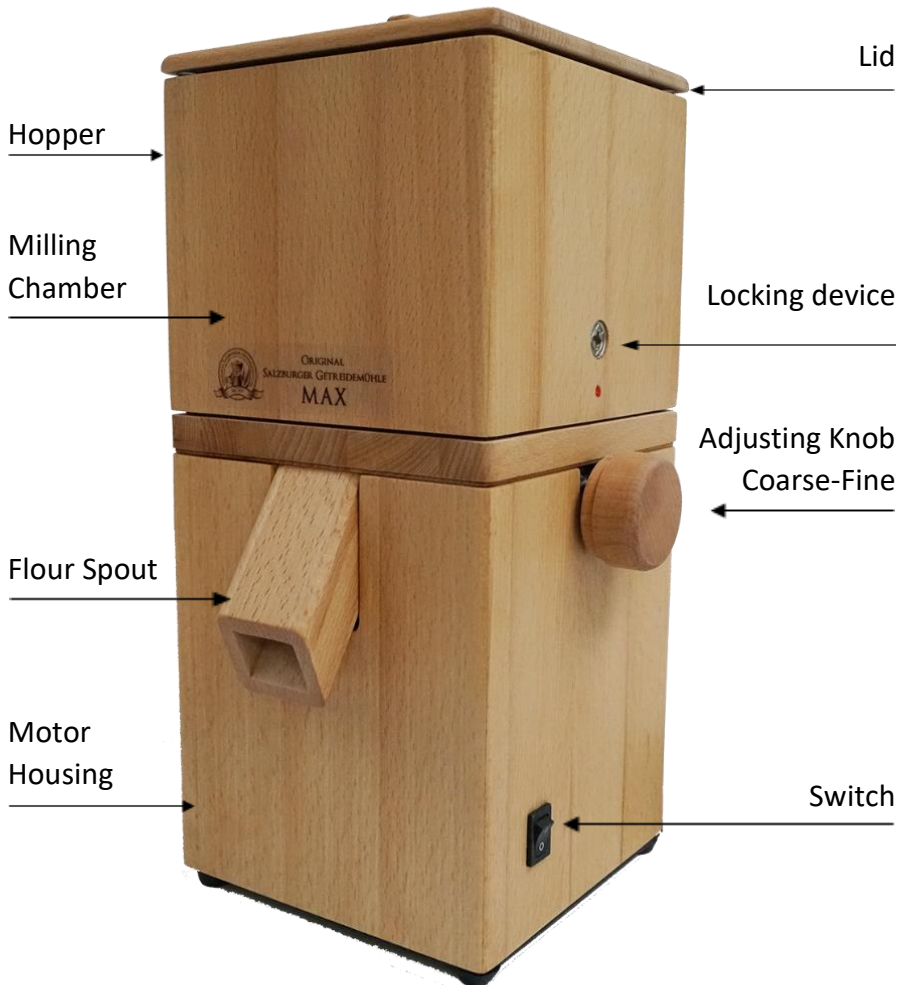
**Christine Thurner**

*Management*



This mill is designed for the exclusive production of flour and bran in the household.

# Control elements of the electric grain mill MAX SPECIAL



Please read the operating and safety instruction carefully before using the appliance for the first time

## **Before using your mill for the first time ...**

There has never been a „natural-talented “milling expert and so before you begin the milling process, we wish to give you some information.

**Compared with millstones manufactured from artificial corundum-ceramic material, our natural stone is relatively smooth and reacts sensitively to damp grain.**

Damp grain could become contaminated with or already contain mildew. Therefore it is essential to pay special attention to good and healthy storage of your grain. Even long-time users of grain mills can sometimes find it difficult to decide whether the grain is dry or damp!

**Grain containing a high percentage of moisture has the tendency to smear the millstones, which will cause the mill to stop.** Please see the chapter on operating instructions for further information.

**To really get used to using your mill properly, we recommend you** heat your grain in the oven at 50 degrees for about 30 minutes. Afterwards allow to cool before use!

**Following this advice before using your mill for the first time will show you just how fine your mill can work under the best conditions.**

It is, however, not necessary to heat your grain in the oven prior to each milling process!!!

It is only an initial aid, at the same time giving an indication of the best possible degree of flour fineness achievable.

You will get to know your mill best by adjusting the different fineness settings. Start by using a coarse setting and then try out finer adjustment settings.

# **Basic rules for more safety – important safety instructions**

Please read these operating and safety instructions carefully before using your grain mill.

This will avoid errors and accidents and can secure the functional and safe use of the appliance.

Please keep this user manual and should you hand the mill to a third party ensure the next user has the manual.

**When operating this grain mill the following precautionary and safety measures must be applied:**

**Read all instructions carefully.**

1. The appliance must only be used for its intended purpose (household production of flour and bran)
2. The mill must only be operated indoors and never outside.
3. Before operating the appliance, it is essential to check its flawless condition. Special attention must be paid to damaged cables, brittle or cracked insulations or damaged housings. Should the mains cable or other parts of the mill be damaged, repair work must be carried out by the manufacturer, respectively authorized, qualified persons.
4. Repairs may only be carried out by persons authorized by Agrisan GmbH.
5. Defective or deficient electrical appliances must not be operated.
6. The seller must immediately be informed of any defects.
7. Only connect the mill to a correctly installed protective mains socket. Before doing so, please check that the voltage specified on the nameplate on the grain mill matches the voltage of the energy supply.
8. Multiple plugs and extension cables must not be overloaded.
9. The cable of the mill must not be allowed to hang over the edge of the table or work surface. Any contact with hot plates or any other sources of heat must be strictly always avoided. surfaces must be avoided

10. Leads to electrical appliances must not be laid or squashed over sharp edges or moveable parts
11. Appliances must only be operated with the intended switches.
12. Safety devices must not be modified or turned of
13. Should any disturbances occur immediately turn the appliance off and disconnect the plug.
14. Do not disconnect the plug from the mains socket by pulling on the cable.
15. Only ever operate the mill on a flat, stable surface. The mill must be positioned so that slipping of the mill itself or the flour container during the milling process cannot occur. It is best to place the mill on a firm surface, (such as a kitchen worktop). This will ensure that the ventilation slots on the underside of the mill, which serve to ventilate the motor, remain free.
16. Strict monitoring of the appliance is essential when being used by children.
17. Strict monitoring of the appliance is essential when being used in the vicinity of children.
18. Never operate the mill unless under supervision.
19. Always keep the mill out of the reach of children
20. The appliance must not be operated by persons with either physical or mental handicaps or those who do not have sufficient knowledge of the safe operation of the appliance. The exception to such operation of the appliance is when used under supervision of persons responsible for the safety of any handicapped persons
21. Never immerse the mill or parts of the same into water or other liquids. Never connect a wet plug to the mains socket or touch it if your hands are wet.
22. Any screw fittings (except locking device) which require a screwdriver to open must not be opened.
23. Industrial motors can be damaged by longer periods of idle running. After Use, please always turn the motor off immediately.

### **Intended use:**

Our GRAIN MILL is designed and constructed for domestic use. The appliance is intended for the milling of such grain types as listed in the owner's manual.

## Short Guide:

1. Connect the plug to the mains socket
2. Place a suitable container under the flour spout
3. Switch the motor on
4. Roughly adjust the degree of fineness setting
5. Add the grain
6. Re-adjust the desired degree of fineness setting.
7. At the end of the flour production turn the motor off

## Suitable Site

The Salzburg Grain Mill is made of high-quality solid beech wood.

Wood is a natural product, which during its whole lifetime, is continually subjected to influences of the environment.

Change of climate and temperature can cause small cracks in the housing of the mill. However, such cracks will have no effect whatsoever on the mill's functioning.

**Place your mill in a dry place and protect it from any direct source of heat.**

Avoid the vicinity of radiators and direct sunlight. At the same time steam and dampness (too high humidity) should be avoided.

## GRAIN TYPE/CORN TYPE

**Please make sure to use only dry and cleaned grain!**

Moist grain will smear the millstones! (Please see the chapter on smeared millstones).

**Poorly cleaned** grain can include dirt or foreign particles (e.g., small stones etc.) which can damage the millstones.

**Mill to the desired degree of fineness in one process (except when processing large, hard kernels such as corn).**

A second re-milling can result in the grain input funnel becoming blocked and will not give satisfactory milling results. The Salzburger grain mill will give you powder fine and flaky flour in one milling process.



*Storage of the grain indoors with up to 60% humidity, allows a problem-free processing. Storage at humidity levels over 60 % can result in smearing of the millstones during fine processing.*

Especially during wet or damp conditions store smaller quantities of grain in an air-permeable bag (linen, etc.) near a source of heat.

**The following test will show you yourself just how dry your grain is:**



Dry grain "cracks", if you crush it on a hard surface with a spoon. Damp grain can be flattened like an oatmeal flake. If you cut dry grain kernels with a sharp knife the pieces will "fly" apart. Cutting damp grain kernels is like cutting bread. Rye should be stored for at least 6 months after the harvest.

## Suitable Grain Types

<i>Grain type</i>	<i>Adjustment</i>	<i>Remarks</i>
Wheat, spelt, buckwheat, rye, rice, barley, millet green spelt, rice	Any degree of fineness	Rye has higher oil content and can therefore not be processed so finely as e.g., spelt or wheat.
Corn and soybeans	Adjust the mill to a somewhat coarser setting	Use sweet corn kernels and not popcorn. As there are many different types of corn, please try the different sorts until you have the result you want. You can either process to the fineness you want, or you can grind them first coarse and then process the grits to a finer degree.
Oats	(Coarser Setting)	Only grind coarse
Linseed, all spices such as cumin, coriander, cloves, anise, fennel, and cinnamon	Mix small amounts to other grain kernels. Eventually process a little coarser	After milling clean the milling chamber and the flour spout

## **Correct storage of grain**

Since biblical times it has been a known fact, that grain can be stored. This is best done under the following conditions: Humidity under 14 %, temperature under 20 % (the most favourable temperatures are between 5-8 °C).

**Once you have bought your grain it does not necessarily keep the same degree of dryness (as it had at the time of purchase).**

Grain can absorb moisture after a short time, does however, also emit the same. Grain breathes – that means there is a re-distribution of moisture in the grain kernels which leads to loss of moisture – the grain can, therefore also begin to “sweat”.

**A continual check on the humidity and the temperature is, therefore, necessary.**

When purchasing grain, it should be dry, cleaned and well packed. Provided the grain has been stored in rooms with a humidity of up to 60 %, processing will not be a problem.

**A humidity level of over 60 % can cause the millstones to become smeared, when using a fine adjustment setting.**

Careful storage is especially necessary during the damp seasons. We therefore recommend purchasing only small quantities at once and to store them near a source of warmth.

## **Drying Grain:**

Place damp grain into the oven for about 30 minutes at 50° - leave it to cool afterwards.

# Milling



**Mill to the desired degree of fineness in one process (except when processing large, hard kernels such as corn).**

A second re-milling can result in the grain input funnel becoming blocked and will not give satisfactory milling results.

Salzburger grain mill will give you powder fine and flaky flour in one milling process.

During the milling process the flexibly mounted milling stones will be pressed slightly apart and will therefore run both quietly and smoothly.

**Never let the mill run in idle mode.**

## Correct Milling:

1. Place a suitably large container under the flour spout.
2. Turn the mill on – you will hear the noise of the motor.
3. Turn the adjustment knob until you hear the slight sound of the stones grinding against each other.
4. Turn the adjustment knob a little coarser – so that the stones no longer grind against each other.
5. Fill the desired amount of grain into the hopper.
6. Now correct the degree of fineness of the grain - either coarser in the anti-clockwise direction - or finer in the clockwise direction.

## Operating time up to 15 minutes

Your mill has been designed for processing household quantities. Should you occasionally require an unusual amount of flour that is no problem!

However, the mill may turn itself off during the milling process. There is no need to worry; the mill has not been damaged! Leave it to cool off for about 2 hours.

## **Adjusting the degree of fineness**

For fixing the milling setting there is an adjustment screw on the right-hand side of the mill. By turning this screw, the degree of fineness can be re-adjusted at any time during the milling process.

### **Re-Adjustment of the degree of fineness:**

Wheat and spelt can be processed to the finest degree. Rye has higher oil content and must be processed more coarsely. Oats which are extremely oily can only be ground. At the same time the degree of dampness or dryness of the grain is of the utmost importance for the processing results achieved.

- **The drier the grain and the lower its oil content, the finer you can produce your flour.**
- **The higher the oil content and the degree of dampness of the grain, the coarser you will have to mill.**

**For these reasons it is impossible to supply the mill with a scale** suitable and valid for all types of grain and all the different degrees of dampness, allowing repeatable results.

**Only watching the flour spout and touching the flour will give you reliable information as to whether you are using the correct adjustment setting, or whether it must be altered.**

### **At a standstill:**

Provided there are no grain kernels between the millstones, any adjustment can be carried out – even when the mill is at a standstill. With the mill turned on fill the grain into the hopper.

When the mill is switched off and with a full hopper no finer re-adjustment should be carried out. The grain, which has not yet been processed and is still between the millstones, will become wedged. This can cause problems when re-starting the mill.

### **During the milling process:**

During the milling process re-adjustment from fine to coarse and vice versa is possible. Re-set from coarse to fine “slowly” to give the mill time to process the grain which is between the stones. If you do the re-adjustment too quickly the stones could become blocked.

### **Coarse Setting:**

The coarsest setting for producing grits is set by turning the adjustment screw from fine to coarse by turning in the anti-clockwise direction. You can open the milling stones so far that the corn will come out of the funnel again. Continual re-adjustment is possible between these two steps.

### **Normal setting – suitable for bread making**

For baking bread, we recommend that you do not choose a too fine setting. The flour should feel slightly gritty / sandy.



***Should you be processing flour for baking bread – an old baker’s rule can be recommended:  
“Mill as coarse as possible and only so fine as necessary”***

### **Finest setting:**

To produce the finest possible flour, you can turn the adjustment screw in the clockwise direction to the right – watch the flour spout. If there is a continual production of flour, the setting is suitable for the grain and its degree of dryness. Should no flour come out of the spout immediately adjust to a coarser setting.

The drier the grain, the finer it can be processed, the lower the temperature during the milling process the better the better the milling performance of the grain mill



*A change in the degree of fineness of the flour during the milling process can occur when milling for longer periods of time.*

When requiring larger amounts, it is advisable to supervise the mill and if necessary to correct the fine setting.

### **Interrupting the milling process:**

When the hopper is full of very hard kernels like corn, rice or winter wheat, it can prevent the motor from starting in the finest setting. Should the motor be blocked turn the adjustment screw to a coarser setting until the motor starts to turn and re-adjust in the clockwise direction to the desired finer setting.

When milling very hard grain or corn do not interrupt the milling process!

### **Ending the milling process**

After finishing the milling process, please turn the adjusting wheel as far as it will go in the direction of coarse (clockwise), then the mill will convey the remaining flour out of the milling chamber. In addition, tap lightly against the hopper to loosen any stuck flour residues.

### **Opening the milling chamber:**



***Caution: Always disconnect the mill 's power cord from the electrical outlet before opening the milling chamber! Danger of injury!***

The upper part of the unit (unit of hopper and milling chamber) is fastened to the motor housing with two special locks. The locks are located on the left and right sides of the milling chamber. The closures are easy to open with a cross-head screwdriver of medium size. The enclosed tool should only be used as an emergency measure.

By turning the locks a half turn counterclockwise, the fixation of the locks is

clockwise to loosen the fixation. The arrow now points downwards (6 o'clock). The upper part of the unit can be lifted off when both arrows on the fasteners point downwards.

### **Closing the milling chamber:**

Please clean the milling chamber from flour residues before putting on the funnel (use a brush or vacuum cleaner). Make sure that the grinding stones are in the coarsest position.

To assemble the mill, place the upper part on the retaining bolts so that it rests without a gap. Turn the latches on both sides clockwise until the arrows on the latches point to the top right (between 12 and 13 o'clock).

## **Care and Cleaning**

To maintain the functioning of your mill no special care or maintenance is needed for operation of the mill.

### **Cleaning of the millstones:**

**No not apply water or other fluids to clean the millstones!**

If you operate your mill regularly cleaning the millstones is not necessary.

Milling of a handful of rice will clean the millstones even removing residue from oily grain types or spices, etc.

## Smearred mill stones

If the grain is not dry enough for the fineness chosen, the millstones may become smearred. A hard smooth layer will form on the outside edge of the stones. To clean the stones, milling 1 or 2 handfuls of rice at a coarse setting will suffice. Any bonding will be removed. If necessary, scrape this layer off the two stones and clean the grooves on the stones. Eventually clean the flour spout using a bristle brush or a vacuum cleaner.

## Cleaning the milling chamber:

Due to functional reasons, when producing fine products, a small residue of flour will remain in the milling chamber. This small residue will be removed if after your milling process you let the mill run at the coarsest setting.

Should you be intending not to use your mill over a period of several weeks, thorough cleaning of the milling chamber is recommended – this especially for hygienic reasons. First mill a handful of either rice or grain using a coarse setting. Open the mill and with a vacuum cleaner remove all residue wheat from the milling chamber.

**If you have ground moist grains, moisture condensation may have accumulated in the grinding chamber. Leave the mill open for approx. 1 hour after the grinding (upper and lower parts separated). This allows moisture to escape from the grinding chamber.**

**Important: Then close the mill again (assemble the upper part and the lower part) in order to avoid wood warping.**

**Important!** *Never leave the mill open in parts (hopper and motor part separate) but leave the whole mill ready for service. You will thus avoid any possible deformation of the wooden parts due to humidity.*



## Against moths and insects:

Place a tea bag (herbal) in the flour spout. Put bay leaves in the upper and lower parts of the mill.

Moths love dark conditions, where they can survive in peace and quiet! They eat only flour and no wood. Provided your mill is frequently used, you will not be offering moths a comfortable place to stay.

## Care and cleaning of the housing:

The housings of our mills are made from solid beech wood, which has been treated with special organic oil-beeswax oil. No special maintenance is required.

Please use a damp cloth to remove dust from exterior surfaces. Do not use water or other detergents for “cleaning”. Stains or small scratches can be removed with fine-grained sandpaper. Finally treat the wood with a natural protective.

## Problem Solutions

<b><i>Problem</i></b>	<b><i>Cause</i></b>	<b><i>Solution</i></b>
<b>Motor is blocked and cannot be switched on</b>	Mill was adjusted in still stand mode from „coarse „to „fine “although whole grain kernels were between the millstones.	Reset the mill to a coarser setting and then adjust slowly to a finer setting
	Grain was too damp	Dry grain
	Grain was milled too finely	Adjust the mill to a coarser setting – especially when milling oily grain such as rye
	Especially small grain kernels e.g., Quinoa were processed	Fill very small grain kernels slowly by hand into the hopper

<b>The device switched itself off. Switching off after approx. 25 minutes is normal device protection!</b>	The device has been overloaded. Operating time was exceeded or the motor was blocked due to overload.	Turn off and let cool for at least two hours.
	Flour outlet is blocked.	Expose flour spout. Turn off and let cool for at least two hours.
	Flour backlog through collection vessel.	Empty the collection vessel. Turn off and let cool for at least two hours.
	Grain too moist or too oily.	Please dry and/or grind moist grain more coarsely. Oily grains smudge very easily - use coarser.
<b>Hopper cannot be lifted</b>	Minifix special closure clamps either on one or on both sides.	Check the closures. The arrow on the fasteners must point vertically downwards (6 o'clock).
<b>Funnel can no longer be put on. The locks no longer close properly</b>	The lower grinding stone, which is driven by the motor, has been raised too far by the adjustment wheel.	Turn the grinding stone to the lowest position using the adjustment wheel. (Clockwise)
	There is grist on the motor plate next to the grindstone.	Remove the grains and leftover flour
<b>Milling stones are smeared</b>	Grain is too damp or has a too high oil content	Dry damp grain or/and mill at a coarser setting. Grain with a high oil content smears very easily – use a coarser setting
	Grain was ground too fine.	Please make it coarser. Clean the stones by grinding rice on a coarse setting.

## If nothing helps

Before returning the mill for repair, contact our customer services department, maybe they will be able to give you helpful advice.

**Tel. 0043 6245 83282 – Email: info@agrisan.at**

## Warranty



Thanks to many years of experience, us grain mills are produced and controlled directly in our factory. We only use selected materials and motors. However, defects can occur!

### Terms of Warranty:

The warranty applies to all occurring material or processing defects, and depends on the choice of the manufacturer to replace, repair or refund the mill. It does not include the replacement of consequential damage nor loss

due to natural wear and tear or to damages caused by the use of force and/or improper use or lack of improper maintenance.

Intervention by any unauthorized persons, who are neither employed by our company nor authorized by us, results in the warranty becoming invalid. The warranty applies to the entire European region for all appliances intended for delivery for the entire European market.

Fragile parts are excluded from the guarantee. Wood is a living material and small cracks in the wooden casing may arise. These are not Considered to be material defects.

In case of any warranty claim your statutory warranty rights, which you can independently assert against us, do, of course, remain upright

In case of any defect and are not restricted by the warranty.

Proof of purchase must be provided for any warranty claim.

### **Warranty claims:**

Within the claim period, we do, of course, carry out any necessary repair work completely free of charge on defects in material and workmanship during the warranty period.

### **Before you return the appliance:**

However, before you return the appliance to us, we request you to send us a short mail or to call us. The problem may only be very small or even due to operating errors. It may only be a small insignificant fault, which can be easily solved. In this way you can save your mill any unnecessary transport strain.

### **Shipping - Packing:**

If necessary, for return shipments please pack your mill in its original box or use a sufficiently strong cardboard box with enough protective material.

Please use enough stuffing material such as newspapers, cardboard, etc.

Please send only the mill without any accessories, lid, owner's manual etc.

Please also include information on the problem with the mill, which you want solved and your phone number should be need to contact you if necessary.

Please return the parcel sufficiently stamped - please also consider taking transport insurance, which does not incur significantly higher postage costs.

**Warrantor and warranty address:** AGRISAN NATURPRODUKTE GMBH, Gasteigweg 25, A 5400 Hallein, Austria, Tel: 0043 6245 83282; E-Mail: info@agrisan.at; Internet: [www.natural-grainmills.com](http://www.natural-grainmills.com)

## **Technical Data: MAX SPECIAL**

Milling Capacity fine bread flour (wheat): ca. 100/g min.

Milling capacity coarse setting: multiple

Weight: 8 kg

Hopper capacity: ca. 600 g

Space required: 160 x 160 mm

Height: 380 mm

Coarse-fine-adjustment: stepless

millstones: natural stone / granite

millstone diameter: 90 mm

millstone mounting: flexible

Milling chamber: solid, hard beech wood

Surface treatment of the housing: organic beeswax

Industrial motor: EU: 360 Watt/230 Volt/50 Hz

USA: 360 Watt/110 Volt, 60 Hz

Revolutions when milling: 1200 rpm



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